

## Improving lives THROUGH supports and services THAT FOSTER Self-determination.

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## **Staff Stability Survey**

The Missouri Division of Developmental Disabilities is participating in the 2019 National Core Indicators (NCI) Staff Stability Survey. This survey collects information on provider agencies and direct support professionals (DSPs) throughout the state. This includes information on staff turnover, wages, benefits, etc. The Division uses this data to educate legislators on the DSP shortage and develop policy and programs to improve the retention and training of DSPs. In addition, 2019 data will be especially significant as it will reflect the stability of the DSP workforce prior to the COVID-19 pandemic. This will help the Division to assess the effects of COVID-19 on the 2020 DSP workforce.

Email invitations to complete the online survey were sent to provider agencies earlier this year. For those who have not yet completed the survey, invitations will be emailed again today. To learn more about the Staff Stability Survey and to view reports from previous years, please visit NCI's website.

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